

SPEAKER'S BIO



INES DELGADO-ALBERTO

COMMISSIONER FEDERAL MEDIATION AND CONCILIATION SERVICE

Ines Delgado-Alberto is a Mediator with the Federal Mediation and Conciliation Service (FMCS) in Miami Lakes, Florida. She services the south east/west Florida area. She earned her Bachelor of Public Administration from Florida International University in 1986.

Ms. Delgado-Alberto worked 9 years for The American Arbitration Association's Miami office before joining the FMCS. At the AAA she administered various arbitration case loads and assisted with training of arbitrators and mediators in a wide area of civil and employment matters. She has worked as a mediator for the FMCS since October 1997, where she has mediated contract negotiations in the public, private and federal sectors, as well as EEO matters for the U.S. Postal Service, Dept of Homeland Security, EEOC, IRS and many other federal agencies. She has conducted training for numerous employers and unions in Florida.

She currently serves as the Chairperson for the Shared Neutrals Program for the South Florida Federal Executive Board and the Treasurer for the South Florida LERA (Labor and Employment Relations Association) Chapter.